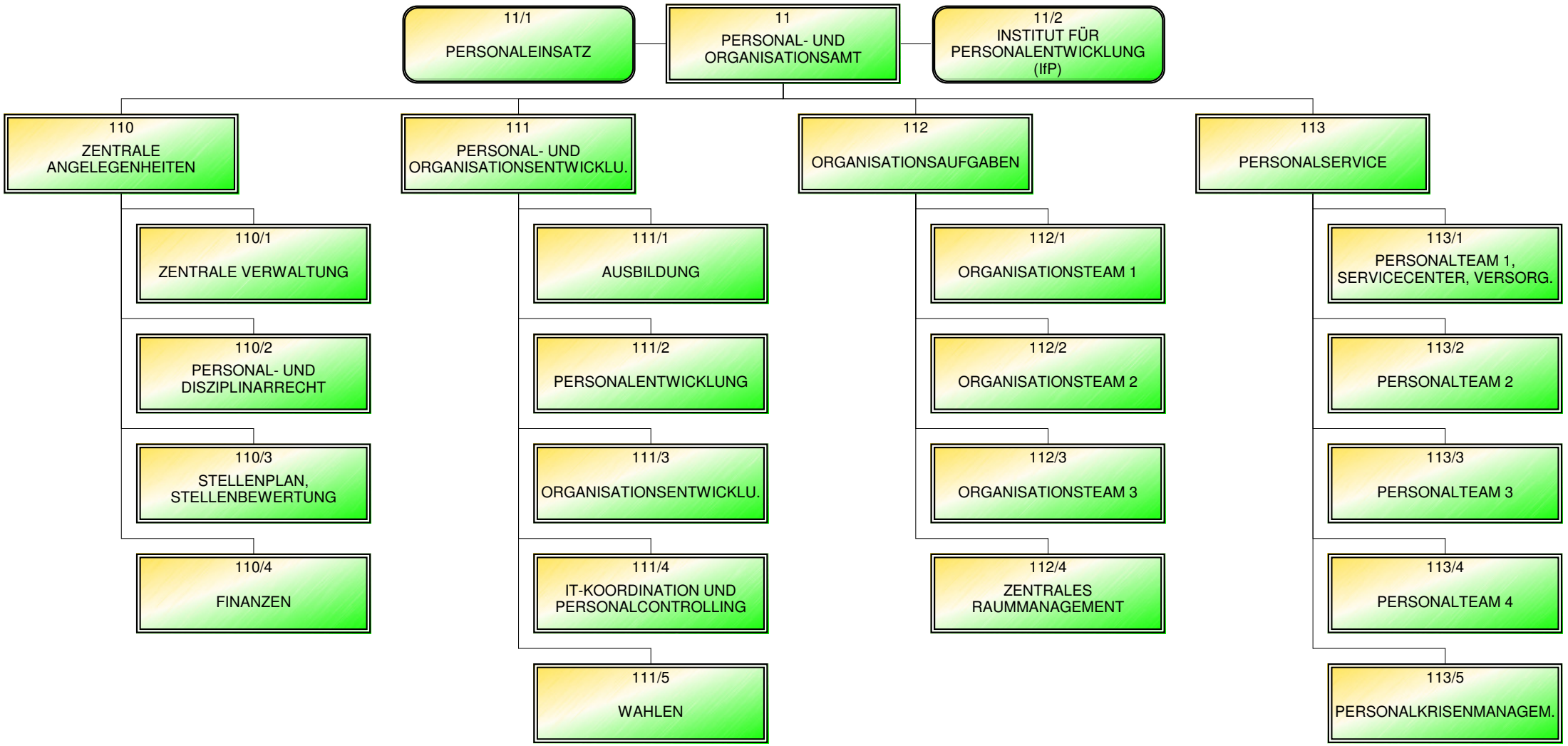11 - PERSONAL- UND ORGANISATIONSAMT